

Promised Delivery Time Analysis

Mama Leone's Pizza

| Customer | Date Ordered | Time Ordered | Time Promised | Dispatch Time | Driver | |
|-----------------------|---------------------|---------------------|----------------------|----------------------|---------------|------|
| Crandall, Jeff | 4/17/2003 | 11:50 am | 12:16 pm | 11:56 am | BB0 | |
| Crandall, Jeff | 4/17/2003 | 11:53 am | 12:23 pm | 11:56 am | BB0 | |
| Crandall, Jeff | 4/21/2003 | 11:21 am | 11:51 am | | | |
| Ip, Hy | 4/15/2003 | 1:15 pm | 1:45 pm | 10:50 am | BB0 | Late |
| Ip, Hy | 4/15/2003 | 3:46 pm | 4:16 pm | 10:50 am | BB0 | Late |
| Macdonald, Donnie | 4/16/2003 | 12:00 pm | 11:19 am | 11:55 am | BB0 | Late |
| Reddenbacher, Orville | 4/15/2003 | 11:09 am | 11:39 am | 10:50 am | BB0 | Late |
| Sumner, Gordon | 3/20/2003 | 10:49 am | 11:19 am | 10:52 am | BB0 | |

Total Late: 4

Total Warning: 0